



**NEVADA
HEALTH
RESPONSE**

Roadmap to Recovery for Nevada

Retail & Consumer Services



Mandatory*



Recommended Best Practices*

Employees

- Ensure minimum 6 feet between people; if not possible, install barriers.
- Face coverings are required for all employees, unless not advisable by a healthcare professional, against documented industry best practices, or not permitted by federal or state laws/regulations.
- Employers must perform daily symptom assessment of employees.**
- Require employees to stay home if symptomatic.
- Require frequent and thorough hand washing, including providing workers, customers, and worksite visitors with a place to wash their hands. If soap and running water are not immediately available, provide alcohol-based hand sanitizer.
- Clean high-touch items after each use (e.g. carts, baskets).

- Group employees by shift to reduce exposure.
- Place hand sanitizer stations in high-contact locations.
- Post information signs regarding social distancing, facial coverings, and what to do if symptomatic.

Customers & Guests

- Ask customers and guests not to enter symptomatic.
- Stagger entry of customers and guests.

- Face coverings are recommended while shopping or visiting.
- Health questionnaire for symptoms at entry point.
- Provide face coverings upon entry.
- Where possible, accept customers by appointment only.
- Consider suspending return policies.
- Place hand sanitizer stations in high-contact locations.
- Specify hours for at-risk populations (e.g., elderly).

Physical Spaces

- Ensure minimum 6 feet between people; if not possible, install barriers.
- Daily deep disinfection of high contact surfaces (e.g. door handles, light switches, seats, railings, cabinetry handles, appliance handles, toilets, countertops, phones, tables, etc.).
- Discontinue self-service food stations, product samples.
- Establish maximum occupancy of 50% of fire code.
- Food courts remained closed.

- Close once a week for deep cleaning.
- Maximize available checkout space to promote social distancing (e.g. space customer lines with floor markers, use alternative registers).
- Use contactless payments where possible.
- Increase capacity for delivery and curb-side pickup.
- Clean merchandise before stocking.

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at work and follow CDC guidelines.
- Contact the local health district about suspected cases or exposures and employers should maintain the confidentiality of employee health information.
- Shutdown any facility for deep cleaning and disinfection, if possible
- Use disinfectants outlined on [EPA List N](#).

- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications.
- Once testing is readily available, test all suspected infections or exposures.
- Following testing, contact local health department to initiate appropriate care and tracing.

**Daily symptom assessment should include monitoring for fever, cough and trouble breathing.

*These recommendations were compiled based on guidance from the CDC, the U.S. Food and Drug Administration (FDA), Nevada OSHA, and other relevant agencies for the industry and public health officials, including state licensing boards. The information provided is only intended as general information to the public. Following these guidelines does not constitute, and is not a substitute for, compliance with all laws and regulations applicable at any particular time. Individuals and businesses are responsible to ensure that they comply with all laws and regulations that apply to them, including, but not limited to, federal and state health and safety requirements. Additionally, compliance with these regulations does not ensure against the spread of infections from COVID-19 or any other cause.