



Briana Johnson, Clark County Assessor
2021 Executive Summary

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD 2021	Projected Year End*	2017	2018	2019	2020	
Documents																			
Deeds Processed / Ownership Changes	14,322	17,461	22,766	22,102									76,651	242,000	241,056	233,904	227,330	194,706	
Appraisal Activity																			
Taxable Real Property Parcels Assessed	0	0	0	0									0	805,000	761,830	773,633	785,017	795,861	
Exempt Parcels Assessed	0	0	0	0									0	14,500	14,544	15,390	14,734	14,485	
Building Permits Received	2,479	2,352	2,236	2,953									10,020	25,000	30,810	23,445	24,317	24,017	
Personal Property Accounts Billed***	5,318	3,444	4,432	418									13,612	82,000	49,398	47,376	78,830	80,580	
Tax Collections																			
Current Personal Property Taxes Collected	\$7,606,815	\$6,004,989	\$11,992,186	\$7,454,746									\$33,058,736	\$175,000,000	\$146,378,148	\$139,729,558	\$164,516,999	\$167,144,626	
Delinquent Year Property Taxes Collected	\$148,223	\$181,514	\$265,975	\$287,360									\$883,072	\$3,000,000	\$1,921,289	\$3,772,705	\$3,598,763	\$3,094,291	
County Board of Equalization Appeals																			
Residential	235	0	0	0									235	235	783	286	363	397	
Commercial	446	0	0	0									446	446	531	384	385	231	
Land	195	0	0	0									195	195	239	236	245	275	
Other	35	0	0	0									35	35	12	48	31	27	
Total	911	0	0	0									911	911	1,565	954	1,024	930	
State Board of Equalization Appeals	0	2	44	0									46	50	39	47	32	31	
Customer Activity																			
Office Visits, Main Office	0	1,389	1,804	1,659									4,852	30,000	25,861	27,670	29,641	18,262	
Office Visits, Satellite Office	0	0	0	0									0	20,000	17,008	18,883	19,599	3,609	
Total Office Visits	0	1,389	1,804	1,659									4,852	50,000	42,869	46,553	49,240	21,871	
Customer Service Phone Calls	9,090	7,929	8,529	7,190									32,738	105,000	97,277	106,256	112,136	121,268	
Phone Calls Handled in Less Than 1 Min.	7,537	6,672	7,758	6,780									28,747	100,000	94,001	96,993	96,706	96,432	
% of Phone Calls Handled in Less Than 1 Min.	82.9%	84.1%	91.0%	94.3%									87.8%	95.2%	96.6%	91.3%	86.2%	79.5%	
Appraisal Phone Calls	1,250	910	1,000	837									3,997	20,000	15,980	18,241	24,843	17,558	
Phone Calls Handled in Less Than 1 Min.	1,168	867	948	779									3,762	19,000	15,246	17,327	23,928	16,644	
% of Phone Calls Handled in Less Than 1 Min.	93.4%	95.3%	94.8%	93.1%									94.1%	95.0%	95.4%	95.0%	96.3%	94.8%	
Assessor Website Hits / Record Searches**	218,534	219,755	259,411	242,254									939,954	5,000,000	2,857,529	6,432,277	4,933,460	3,172,012	
Customer Emails****	2,432	1,642	2,060	1,801									7,935	15,000	0	0	0	15,599	

Notes & Highlights

* Projected 2021 Year End numbers, for the most part, are estimates based on 2020 numbers. The number of parcels for the Taxable Real Property Parcels Assessed is based on current parcel count and anticipated additions prior to the end of the year. The County Board Of Equalization are based on the actuals from January. Personal Property Accounts Billed actuals will reflect a higher number than projected due to the addition of Manufactured Home Billing data in July 2019.

**For Assessor Website Hits/Record Searches as of January 2018 there is a new method for reporting that capture a more accurate picture of the actual record searches.