



Briana Johnson, Clark County Assessor
2021 Executive Summary

	Month		Annual									
	April 2020	April 2021	2013	2014	2015	2016	2017	2018	2019	2020	Projected 2021*	2020-2021 % Δ
Documents												
Deeds Processed / Ownership Changes	13,928	22,102	208,050	209,012	213,389	225,302	241,056	233,904	227,330	194,706	242,000	24.3%
Appraisal Activity												
Taxable Real Property Parcels Assessed	0	0	730,868	737,198	747,845	756,294	761,830	773,633	785,017	795,861	805,000	1.1%
Exempt Parcels Assessed	0	0	15,219	15,102	15,261	15,310	14,544	15,390	14,734	14,485	14,500	0.1%
Building Permits Received	476	2,953	17,195	21,318	24,686	27,379	30,810	23,445	24,317	24,017	25,000	4.1%
Personal Property Accounts Billed **	4,112	418	17,610	59,286	53,562	42,757	49,398	47,376	78,830	80,580	82,000	1.8%
Tax Collections												
Current Personal Property Taxes Collected	\$3,937,873	\$7,454,746	\$89,538,352	\$130,576,788	\$130,002,555	\$143,258,846	\$146,378,148	\$139,729,558	\$164,516,999	\$167,144,626	\$175,000,000	4.7%
Delinquent Year Property Taxes Collected	\$107,721	\$287,360	\$3,516,688	\$2,686,451	\$4,242,391	\$2,903,210	\$1,921,289	\$3,772,705	\$3,598,763	\$3,094,291	\$3,000,000	-3.0%
County Board of Equalization Appeals												
Residential	0	0	3,301	2,261	1,001	811	783	286	363	397	235	-40.8%
Commercial	0	0	1,914	1,243	880	727	531	384	385	231	446	93.1%
Land	0	0	1,130	497	413	272	239	236	245	275	195	-29.1%
Other	0	0	23	11	27	52	12	48	31	27	35	29.6%
Total	0	0	6,368	4,012	2,321	1,862	1,565	954	1,024	930	911	-2.0%
State Board of Equalization Appeals	0	0	240	210	142	188	39	47	32	31	50	61.3%
Customer Activity												
Office Visits, Main Office	0	1,659	28,625	31,176	31,207	30,347	25,861	27,670	29,641	18,262	30,000	64.3%
Office Visits, Satellite Office	0	0	12,729	13,781	13,636	14,841	17,008	18,883	19,599	3,609	20,000	454.2%
Total Office Visits	0	1,659	41,354	44,957	44,843	45,188	42,869	46,553	49,240	21,871	50,000	128.6%
Customer Service Phone Calls	5,785	7,190	101,938	97,831	106,557	105,809	97,277	106,256	112,136	121,268	105,000	-13.4%
Phone Calls Handled in Less Than 1 Min.	3,811	6,780	98,725	94,854	102,489	102,834	94,001	96,993	96,706	96,432	100,000	3.7%
% of Phone Calls Handled in Less Than 1 Min.	65.9%	94.3%	96.8%	97.0%	96.2%	97.2%	96.6%	91.3%	86.2%	79.5%	95.2%	19.8%
Appraisal Phone Calls	549	837	20,029	19,956	16,424	15,842	15,980	18,241	24,843	17,558	20,000	13.9%
Phone Calls Handled in Less Than 1 Min.	467	779	18,932	18,831	15,494	15,238	15,246	17,327	23,928	16,644	19,000	14.2%
% of Phone Calls Handled in Less Than 1 Min.	85.1%	93.1%	94.5%	94.4%	94.3%	96.2%	95.4%	95.0%	96.3%	94.8%	95.0%	0.2%
Assessor Website Hits / Record Searches***	251,827	242,254	3,012,735	3,291,015	3,067,401	3,030,060	2,857,529	6,432,277	4,933,460	3,172,012	5,000,000	57.6%
Customer Emails****	0	1,801								15,599	15,000	-3.8%

Notes & Highlights

* Projected 2021 Year End numbers, for the most part, are estimates based on 2020 numbers. The number of parcels for the Taxable Real Property Parcels Assessed is based on current parcel count and anticipated additions prior to the end of the year. The County Board Of Equalization are based on the actuals from January.

**Personal Property Accounts Billed - Beginning July 2019, Personal Property Accounts Billed began including Manufactured Homes Billed to reflect a more accurate accounts billed. The 2015 counts are lower than 2014 because of deferred billing that occurred as a result of moving to a new billing system in 2014. Additionally, the numbers for 2013 are low because of this same deferred billing for the 2013-2014 fiscal year that was caught up in early 2014.

***For Assessor Website Hits/Record Searches as of January 2018 there is a new method for reporting that capture a more accurate picture of the actual record searches.