



Administrative Services- Code Enforcement Unit

2021 Executive Summary*

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2021	Projected Year End	2020
Public Response Office															
Citizen Complaints Received ¹	828	866	1,430	1,245									4,369	13,107	10,589
Graffiti Citizen Complaints Received ¹	644	807	837	990									3,278	9,834	8,721
New Short-Term Rental (STR) Complaints ²	23	26	43	42									134	402	616
STR Cases Closed ²	67	41	76	38									222	666	517
Code Enforcement Citations Issued ³	100	84	92	81									357	1,071	1,024
Parking Citations Issued ⁴	34	44	40	46									164	492	264
Animal Control**															
Calls Received By Dispatch	5,585	5,746	6,901	7,437									25,669	77,007	75,695
Calls Handled By Officers in the Field ⁵	1,389	1,580	2,329	2,213									7,511	22,533	18,469
Animals Impounded in the Field	737	428	715	520									2,400	7,200	5,050
Animal Control Citations Issued	35	56	81	61									233	699	517
Animal Control Fix-It Tickets Issued ⁶	60	52	47	38									197	591	763
Sterilizations															
Animal Foundation	450	342	336	334									1,462	4,386	4,934
Heaven Can Wait	455	723	658	525									2,361	7,083	5,063
Total Sterilizations ⁷	905	1,065	994	859									3,823	11,469	9,997

Notes & Highlights

*- Due to the COVID-19 Pandemic, only essential calls were handled from the beginning of March 2020 to the beginning of May 2020. This was the result in the reduction of staffing to comply with physical distancing practices.

**- Due to the COVID-19 Pandemic and the challenges of scheduling the public to pick-up and adopt animals, call response changed for some lower priority calls for Animal Control resulting in fewer animals being impounded and a lower amount of calls handled in the field.

1- The Public Response Office handles complaints related to Clark County Ordinances - Titles 9, 11, 22 and 30.

2- A short-term rental (STR) is generally defined as the rental of residential property (e.g. house, condominium, room, garage apartment, etc.) for a period of less than 30 days. Since 1998, rentals for fewer than 30 days have been banned in residential areas of unincorporated Clark County.

3- The administrative citation program was implemented in September 2018.

4- This value includes first, second, and third citations for the same vehicle. Code Enforcement began issuing parking citations in September 2019.

5- These calls are handled by Animal Control Officers working to cover over 8,000 square miles within unincorporated Clark County.

6- This value represents the number of Animal Control Fix-It Tickets Issued by Animal Control Officers. If the owner does not fix the violation, it will require a court appearance.

7- Sterilizations were lower in 2020 due to the COVID-19 Pandemic as these services were closed from the beginning of March 2020 to the beginning of May 2020, and slowly increased when allowed to reopen.