



Administrative Services- Code Enforcement Unit

2021 Executive Summary*

	Month		Annual					
	April 2020	April 2021	2017	2018	2019	2020	Projected 2021	2020-2021 % Δ
Public Response Office								
Citizen Complaints Received ¹	541	1,245	9,526	11,627	12,995	10,589	13,107	23.8%
Graffiti Citizen Complaints Received ²	715	990	10,023	7,895	7,060	8,721	9,834	12.8%
New Short-Term Rental (STR) Complaints ³	20	42	526	866	1,052	616	402	-34.7%
STR Cases Closed ³	2	38	397	665	945	517	666	28.8%
Code Enforcement Citations Issued ⁴	4	81	-	170	1,742	1,024	1,071	4.6%
Parking Citations Issued ⁵	0	46	-	-	144	264	492	86.4%
Animal Control**								
Calls Received By Dispatch	5,161	7,437	84,022	82,120	94,205	75,695	77,007	1.7%
Calls Handled By Officers in the Field ⁶	744	2,213	24,229	23,157	25,852	18,469	22,533	22.0%
Animals Impounded in the Field	206	520	7,854	7,098	6,637	5,050	7,200	42.6%
Animal Control Citations Issued	6	61	-	-	1,453	517	699	35.2%
Animal Control Fix-It Tickets Issued ⁷	1	38	-	-	711	763	591	-22.5%
Sterilizations								
Animal Foundation	0	334	4,939	5,441	7,206	4,934	4,386	-11.1%
Heaven Can Wait	0	525	7,882	7,985	7,871	5,063	7,083	39.9%
Total Sterilizations ⁸	0	859	12,821	13,426	15,077	9,997	11,469	14.7%

Notes & Highlights

*- Due to the COVID-19 Pandemic, only essential calls were handled from the beginning of March 2020 to the beginning of May 2020. This was the result in the reduction of staffing to comply with physical distancing practices.

** - Due to the COVID-19 Pandemic and the challenges of scheduling the public to pick-up and adopt animals, call response changed for some lower priority calls for Animal Control resulting in fewer animals being impounded and a lower amount of calls handled in the field.

1- The Public Response Office handles complaints related to Clark County Ordinances - Titles 9, 11, 22 and 30. A new complaint tracking program went live in December of 2017. The program more accurately captures all complaint types which attributed to the increase noted in 2018.

2- The Public Response Office handles complaints related to Clark County Ordinances - Titles 9, 11, 22 and 30. Fewer graffiti cases are not attributed to one particular cause. There has been noticeably less graffiti on private property. Historically, trends have shown year over year, graffiti runs in cycles.

3- A short-term rental (STR) is generally defined as the rental of residential property (e.g. house, condominium, room, garage apartment, etc.) for a period of less than 30 days. Since 1998, rentals for fewer than 30 days have been banned in residential areas of unincorporated Clark County.

4- The administrative citation program was implemented in September 2018.

5- This value includes first, second, and third citations for the same vehicle. Code Enforcement began issuing parking citations in September 2019.

6- These calls are handled by Animal Control Officers working to cover over 8,000 square miles within unincorporated Clark County.

7- This value represents the number of Animal Control Fix-It Tickets Issued by Animal Control Officers. If the owner does not fix the violation, it will require a court appearance.

8- Sterilizations were lower in 2020 due to the COVID-19 Pandemic as these services were closed from the beginning of March 2020 to the beginning of May 2020, and slowly increased when allowed to reopen.