



**Environment and Sustainability**  
2021 Executive Summary

	Month		Annual					
	April 2020	April 2021	2017	2018	2019	2020	Projected 2021	2020-2021 % Δ
<b>Stationary Source Program</b>								
Applications Received	-	37	411	601	871	575	483	-16.0%
On Time Permits Issued	-	42	451	468	774	565	441	-21.9%
Permits Issued Outside Deadline	-	0	21	34	21	28	18	-35.7%
Active Operating Permits	-	1,079	1,043	1,071	1,078	1,078	1,078	0.0%
Inspections Conducted	-	54	308	617	820	765	591	-22.7%
<b>Construction Permits</b>								
Permits Issued	-	223	2,418	2,866	3,052	2,917	2,997	2.7%
Average Days to Issue Permits	-	3.7	8.3	6.0	5.0	5.6	5.0	-11.4%
Inspections Conducted	-	652	5,731	6,294	8,567	7,389	7,437	0.6%
Acreage	-	1,173	23,044	25,096	28,196	28,400	18,539	-34.7%
<b>Air Complaint Response</b>								
Complaints Received	-	87	1,105	1,039	1,030	875	675	-22.9%
Complaints Responded to in 24 Hours	-	87	1,043	976	1,017	869	675	-22.3%
Complaints Resolved Within 72 Hours	-	87	1,011	971	1,024	872	675	-22.6%
<b>Small Business Assistance</b>								
Inquiries for Permitting Assistance <sup>1</sup>	87	85	1,371	1,386	1,360	1,126	1,230	9.2%
Inquiries for Compliance Assistance	156	31	420	592	715	1,103	1,008	-8.6%
Inquiries Responded to by COB Next Day	243	116	1,791	1,972	2,075	2,229	2,238	0.4%
<b>National Ambient Air Standards</b>								
Qualify for Attainment of the Ozone Standard	-	No	Yes	Yes	No	Yes	Yes	-
Qualify for Attainment of the PM10 Standard	-	Yes	Yes	Yes	Yes	Yes	Yes	-
In Attainment of the CO Standard	-	Yes	Yes	Yes	Yes	Yes	Yes	-
In Attainment of the PM2.5 Standard	-	Yes	Yes	Yes	Yes	Yes	Yes	-
In Attainment of the NO2 Standard	-	Yes	Yes	Yes	Yes	Yes	Yes	-
% of Real Time Data Available to Public	-	93%	88%	86%	97%	98%	96%	-3%

**Notes & Highlights**

- Data unavailable  
 1- During January 2021, a virtual workshop was held with 56 attendees.