

## How To Unblock Citizen Access Portal

If you receive an error that says “the system is experiencing technical difficulties contact your system administrator”, Pop-Up blocker settings may be blocking the function.

See below screenshots to allow pop-up messages & functions from this page.

### Chrome (Windows)

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1. Click the Customize and control **Google Chrome** menu (the three dots in the upper right corner)
2. Select Settings.
3. Click Advanced at the bottom.
4. Under Privacy and security, click the Site Settings button.
5. Select **Pop-ups** and redirects.
6. To disable the **pop-up blocker** uncheck the Blocked (recommended) box.

[More items...](#)

[wmich.edu](#) › [helpdesk](#) › [internetdisablepopups](#) ▼

[Disabling Pop-up Blockers | Technology Help Desk | Western ...](#)

Settings

Search settings

You and Google

- You and Google
- Autofill
- Privacy and security
- Appearance
- Search engine
- Default browser
- On startup

Advanced

- Languages
- Downloads
- Printing
- Accessibility
- System
- Reset and clean up

Extensions

About Chrome

You and Google

- Get Google smarts in Chrome  
Sync and personalize Chrome across your devices [Turn on sync...](#)
- Sync and Google services
- Chrome name and picture
- Import bookmarks and settings

Autofill

- Passwords
- Payment methods
- Addresses and more

Privacy and security

- Clear browsing data  
Clear history, cookies, cache, and more
- Site Settings**  
Control what information websites can use and what content they can show you

2

Settings

Search settings

Privacy and security

- View permissions and data stored across sites
- Permissions
  - Cookies and site data  
Allow sites to save and read cookie data
  - Location  
Ask before accessing
  - Camera  
Ask before accessing
  - Microphone  
Ask before accessing
  - Motion sensors  
Allow sites to use motion sensors
  - Notifications  
Ask before sending
  - JavaScript  
Allowed
  - Flash  
Ask first
  - Images  
Show all
  - Pop-ups and redirects**  
Blocked
  - Ads  
Blocked on sites that show intrusive or misleading ads
  - Background sync  
Allow recently closed sites to finish sending and receiving data

3

