

### A SYSTEMS RESPONSE TO THE NEEDS OF CHILDREN, YOUTH AND THEIR FAMILIES

CLARK COUNTY
CHILD WELFARE SUMMIT
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# TODAY'S AGENDA

NATIONAL LANDSCAPE – CURRENT STATE

WHY THE POLICY LAB?

STATE AND COUNTY IMPACT

TRANSLATING FOR CLARK COUNTY

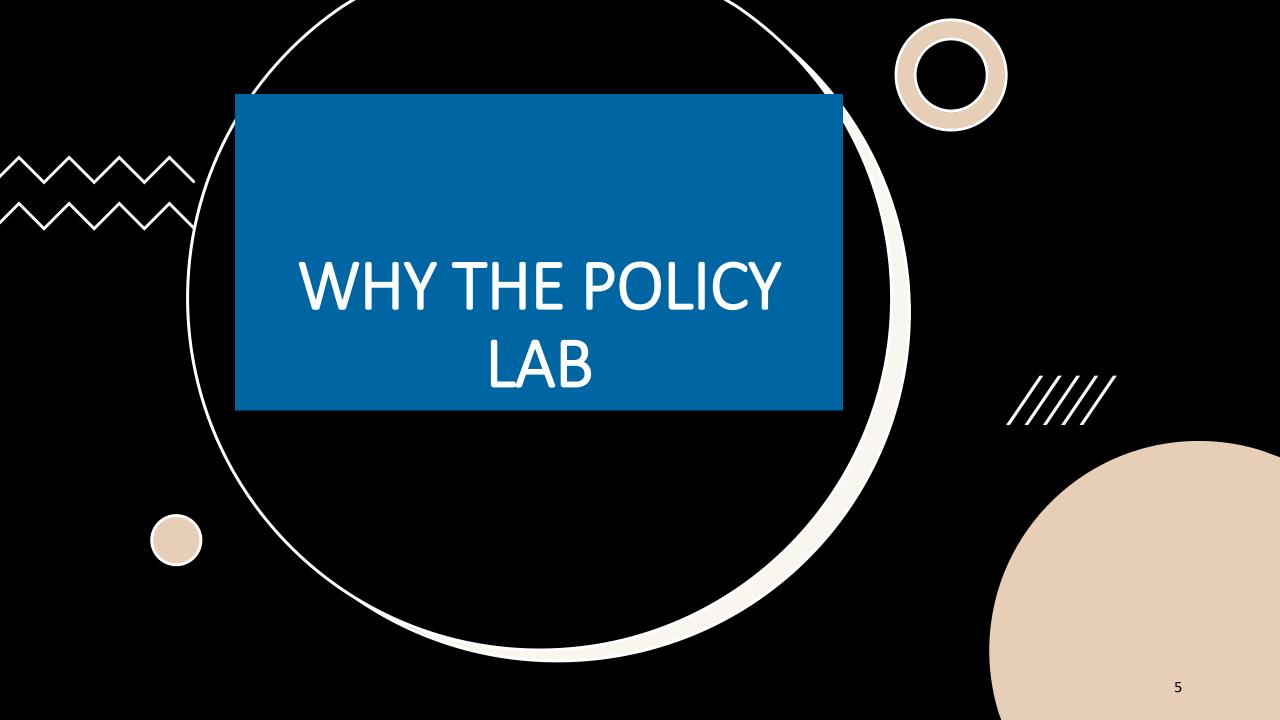


# NATIONAL LANDSCAPE — CURRENT STATE

#### NATIONAL LANDSCAPE



- Prevention is the big focus to reduce trauma and unnecessary entries into care
- Only very complex needs children and families are entering care now often from families experiencing chronic substance use, mental health or domestic violence needs
- There is a significant workforce crisis post-COVID in all health and human services sectors
- Children and Youth mental health crisis post COVID is at epic proportions and there is funding for addressing these needs through CMS, HRSA, ACF and US DOE
- All states are experiencing pressures from hospital overstays, children sleeping in offices or hotel rooms are out of control
- Critical Bed-Shortage post COVID not enough foster parents, both congregate and PRTF beds are scarce and often the milieu is not meeting need of children and youth
- > FFPSA has added pressures especially with the QRTP requirements which has further contributed to reduced bed capacity



#### **PURPOSE**



An intentional approach to bringing "multi-system" state teams across the country to jointly build solutions to improve outcomes for children, youth and their families



#### **INTEREST**



- > 41 States + 2 Territories
- > 18 applications
- > 9 States Selected

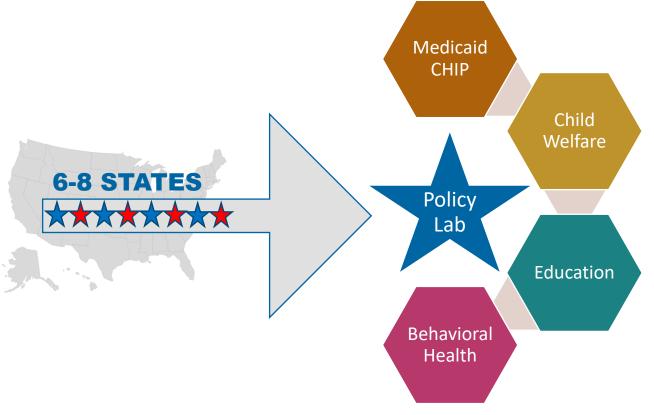






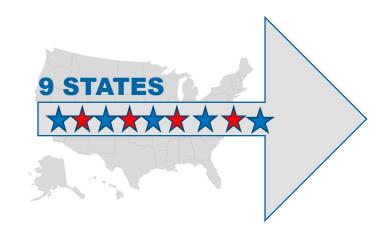
# BREAKING DOWN SILOS TO IMPROVE OUTCOMES FOR YOUTH

HMA and partners hosted a multi-state, interagency, in-person policy lab with additional TA aimed at assisting child welfare, behavioral health, Medicaid and schools to identify actionable approaches to improve outcomes for children, youth and families, promote program alignment, and generate meaningful policy solutions.





## PARTICIPATING STATES



Pennsylvania **Maryland Texas** Kansas **Kentucky** Wisconsin Utah Missouri Georgia

#### **DRIVERS OF CHANGE**



- Public Interest Litigation
- Medicaid Specialty Plans to serve children with SMI needs also in foster care or juvenile justice
- Governance
- Service Array
- Financing

Identify gaps and opportunities in policy, payment, benefit design and delivery system Design an implementable action plan for development and launch of additional approaches Medicaid **CHIP** Develop platforms to engage with children and youth, families, and Child community leaders to Welfare inform program design **Policy** Lab Cultivate payer partners on Education contracting, reimbursement, incentive strategies **Behavioral** Health Create monitoring plan to track progress, impact and adapt approaches as warranted. 10

#### **POLICY LAB FINDINGS**



#### Governance –

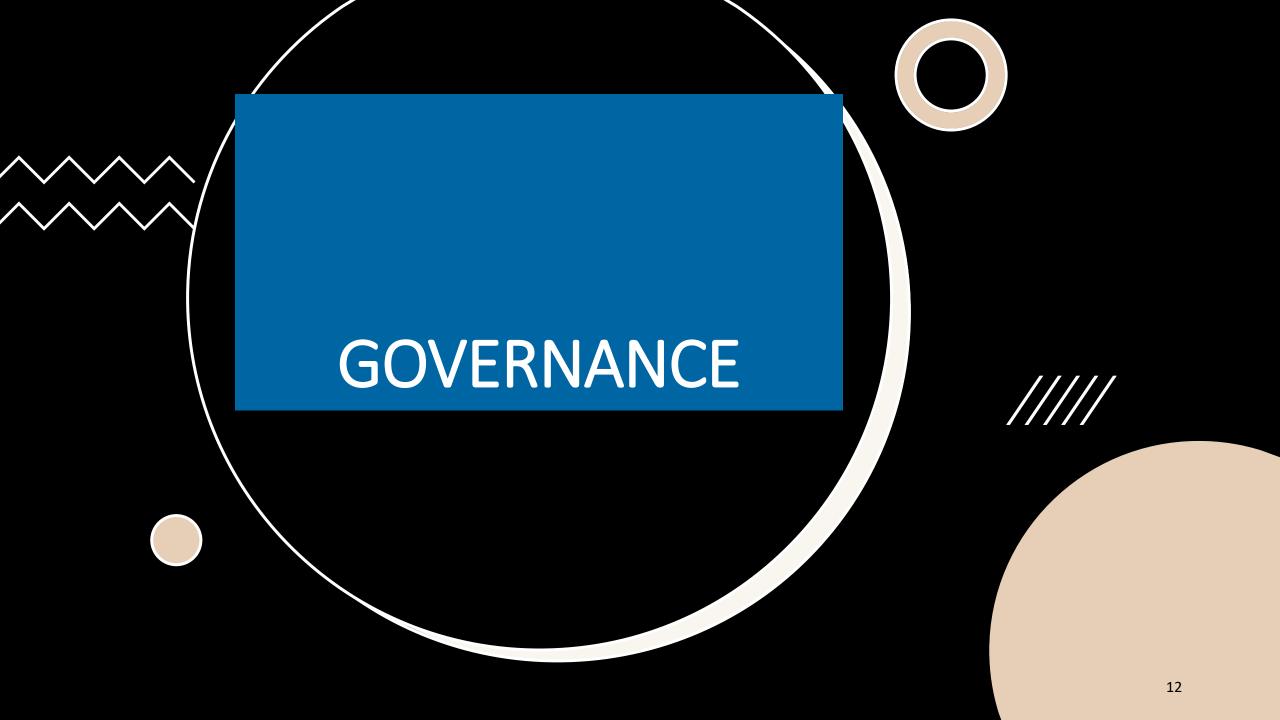
Rules of Engagement/Confidentiality/Privacy/Data Sharing and Collaborative System Design and Collaborative Case Practice Protocols

#### Service Array:

Prevention, Diversion, Intervention, Community-based, Engaging People with Lived Experience, Human Centered Design

#### > Financing:

Blending, Braiding and Leveraging opportunities – staffing resources, contractual resources, other



#### **GOVERNANCE**



What's necessary to make cross-program governance successful?

Collective....

- >Benefit (win/win/win, not zero sum, skin in the game)
- >Authority (representation, accountability, delegation)
- > Responsibility (assignments, leads, metrics)

#### **COMPONENTS OF GOVERNANCE**



#### **Team Formation**

- Correct people at table
- Meeting/communications structure

#### **Team Functioning**

- Clarity of population
- Operational strategies

#### **Forward Planning**

- Oversight
- Training
- Accountability
- Sustainability
- Adjustments

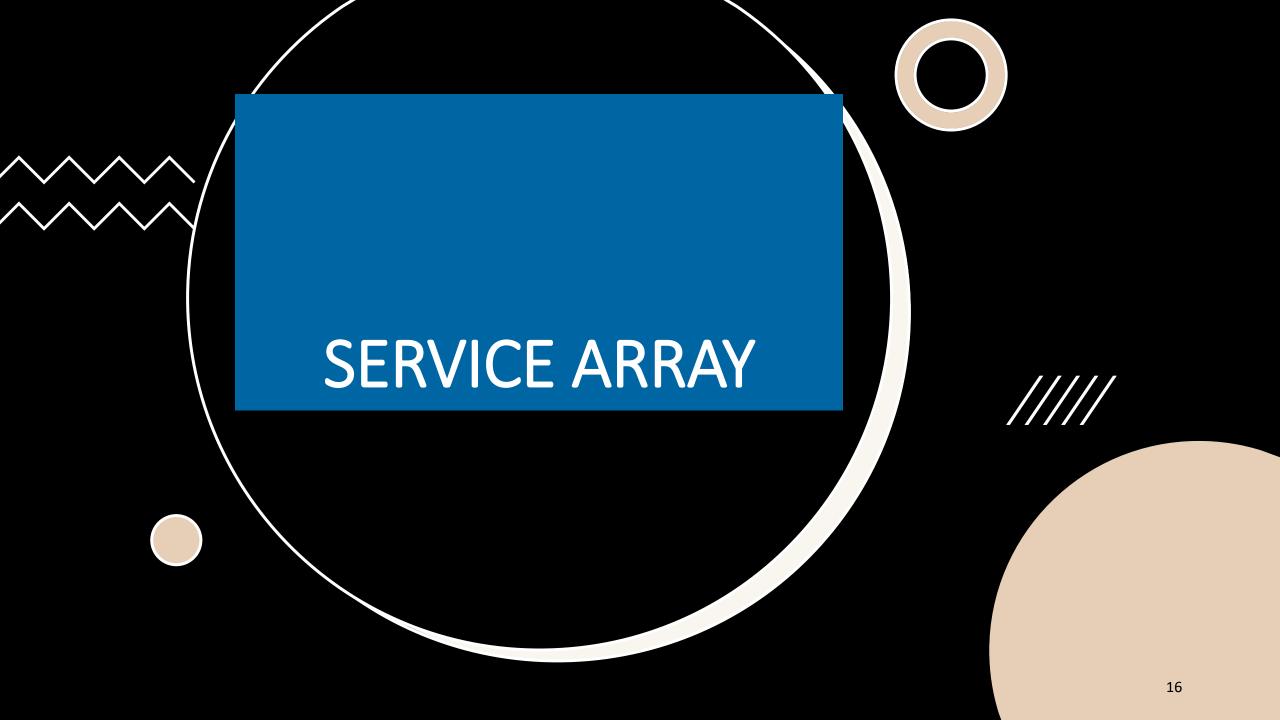
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#### FOCUS AREAS FOR MEASURING SHARED SUCCESS



#### Shared approaches to designing

- Policy Data Sharing/Resource Sharing/Shared Eligibility
- Practice Collaborative Case Planning
- Infrastructure Integrated structures for multi-system coordination coordinated intake
- Workforce aligning roles of case manager, care manager, care coordinator, social worker or the other series – navigator, family support specialist, peer support,
- Partnerships aligning contracts and expectations for services across systems
- Metrics and Monitoring together and with trust





#### WHAT SHOULD THE SERVICE DELIVERY ECOSYSTEM LOOK LIKE?

#### (SOURCE - UCONN INSTITUTE ON INNOVATION SLIDES)

#### Transforming the Service Delivery System:

- · Systems Navigation, Engagement and Preparing for Transformation
- · Meeting Sense of Urgency with Urgency
- · Youth and Family Driven Care with Focus on Equity
- · Cross Systems Coordination with a Focus on Teaming
- · Engage, partner and support the provider community

#### Goal of the Service Delivery Ecosystem:

- · Promotes Healing
- · Youth & Family Feel Better as Evidenced by Symptom Improvement
- · Youth & Families Know When and How to Seek Assistance
- · At Home, In School and In the Community
- · Sequencing the Right Service, Right Time, Right Duration

#### Service and Supports:

- · Evidenced Informed, Evidence Based and Practice Based Evidence
- · Individualized and Culturally Humble
- · Available for All within the Identified Population
- · Shared Decision Making
- · No Eject, No Reject and Non-Coercive Interventions
- · Data Driven Decision Making

#### **POTENTIAL SERVICE ARRAY**

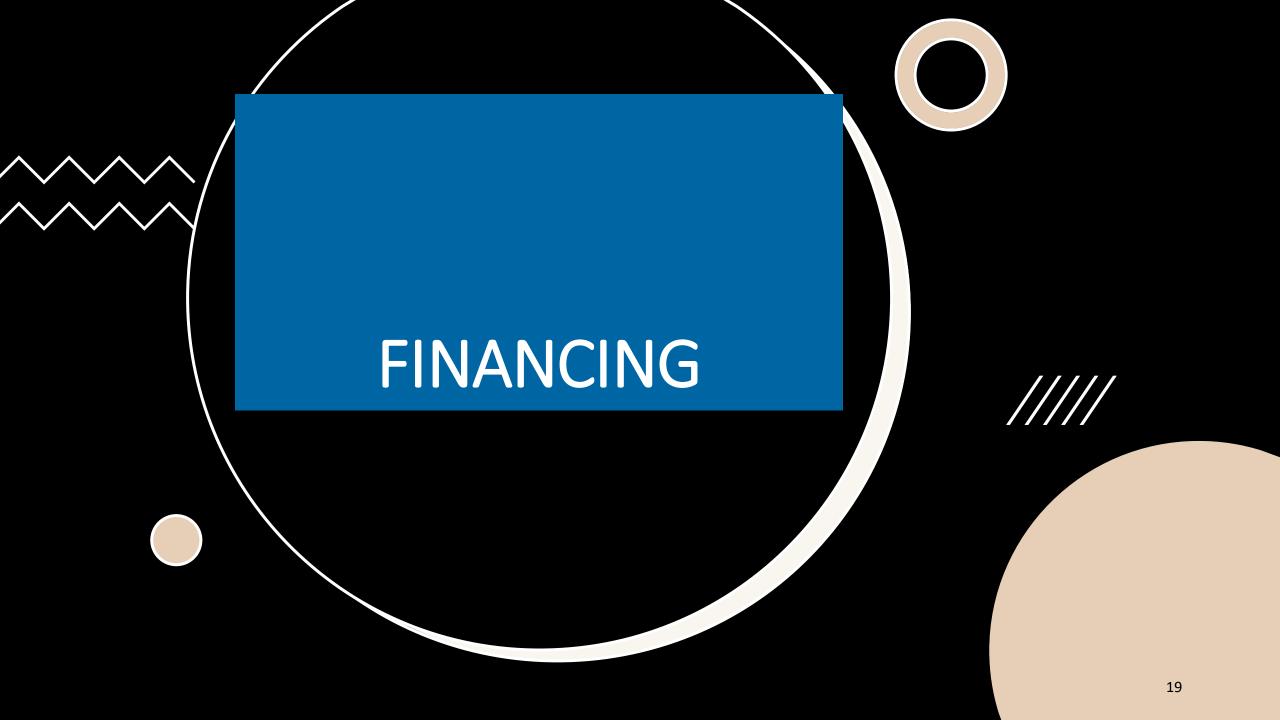
#### (SOURCE - UCONN INSTITUTE ON INNOVATION SLIDES)

#### **Systems Transformation Tools:**

- · Youth and Parent/Caregiver Peer Support, Community Education and Navigation
- · Intensive Care Coordination: High Fidelity Wrap
- Mobile Response and Stabilization Services

#### Service Array Examples:

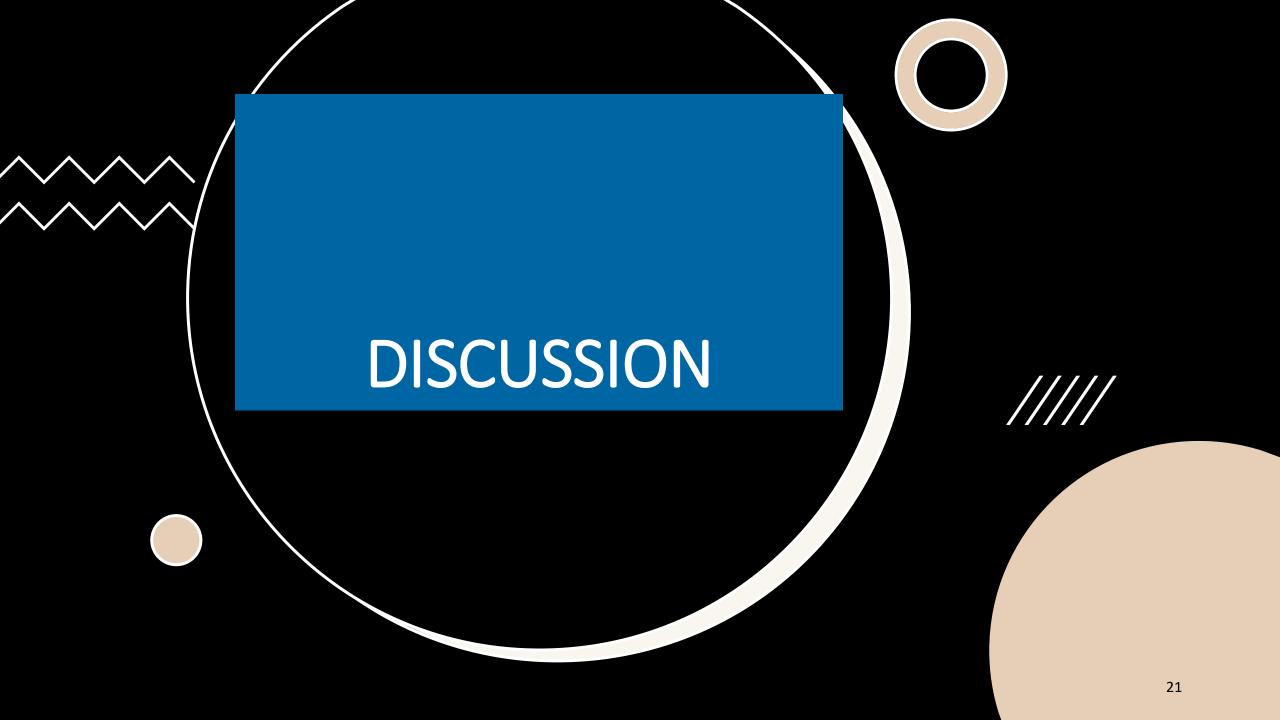
- · Intensive In-Home Supports and Services (including MST, FFT)
- · Outpatient
- · Intensive Outpatient
- · Residential Interventions
- · Inpatient Care



#### **MEDICAID-CHILD WELFARE BIG IDEAS**

#### (SOURCE - CENTER FOR HEALTHCARE STRATEGIES)

- > Medicaid managed care contracts- have a NCQA distinction for child welfare plans
- > Have contract language we can share for child welfare plans including care coordination, Utilization Management, quality, reporting
- Can we start to think about what an adaptive practice management approach would look like for child welfare in partnership with Managed Care that speaks to the behavioral health and socially necessary services needs of children, youth and their families?
- > Have child welfare involved in all parts of procurement and readiness review?
- > Data lake with Title 4E and Medicaid data to identify trends and spending patterns
- Focus on Early and Periodic Screening, Diagnostic, and Treatment (EPSDT, Child Assessment of Needs and Strengths (CANS) or Child and Adolescent Service Intensity Instrument (CASII) services for children in child welfare and require screening and assessment to lead to the development of the case plan and then monitor implementation according to goals and metrics set in the CFSR or any potential settlement agreement with DOJ



#### **DISCUSSION QUESTIONS**



- What are your pain points?
- What are some opportunities you see?
- How can we advance this conversation at the state level and how can the county be a partner in the development of these solutions?
- What thought leadership strategies would be helpful?
- Next Steps

#### **CONTACT US**



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Link to bio

